



LIFELINE
PRO SHOPPER

Frequently Asked Questions

1. How can I sign up?

A: Register via our website <https://www.businesslifelinett.com/proshopper>

2. What takes place after registration?

A: Step 1: Complete payment of the annual subscription fee.

Step 2: Make your shopping list and forward it to the professional shopper via
WhatsApp/ Email.

Step 3: The professional shopper would source your items and price them. Then send
You your invoice for your shopping list

Step 4: Payments are then to be made via bank transfer, deposit, or credit card
NB. The account number will be provided to the client to finalize payments. Also,
a link will be sent for credit card payment

3. Q: What type of product can be purchased on my behalf?

A: You can purchase all legal products except the following:

PROHIBITED ITEMS LIST
Firearms and parts, ammunition, swords, explosives, or weapons
Lighters and Matches
Items with alcohol listed as the first ingredient Animals dead or alive, Animal skins, Bamboo article
Camouflage items
Flammable liquids, or solids Poisons
Fireworks Pressure Containers
Gas/ Gas powered tools Tear Gas or Pepper Spray
No currency Wet cell batteries
Live Perishables Human remains, inclusive of human ashes
Illegal Substances and Rolling Paper All Camouflaged items
Air Conditioning units Live Poultry
Fish, Shrimp, Lobster, Crab Meat Vegetable Fats
Ship and Boats 2,4,5 Trichloro phenyl (2,4,5-T)
Parathion, ethyl Dichlorobiphenyl Trichloroethane (DDT)
Chlordimeform Di bromochloropropane (DBCP)
Ethylene Dibromide (EDB) Lead Arsenate
Pentachlorophenol (PCP) Thallium and its salts
Aldrin, Dieldrin, and Endrin Ozone Depleting Substances (ODS) and mixtures containing Ozone depleting substances (ODS).

4. Q: Can I purchase my products online and have them delivered using this courier service?

A: Yes, you can have your purchases delivered to our office where they can be consolidated if necessary and shipped to you.

5. Q: What are your fees?

Fee Schedule:

Annual subscription - \$50.00

Shopping and Delivery - \$200.00

Multiple suppliers- Additional \$50.00 each

Large package delivery (packages over 6 lbs.) - \$11.00 per lb

6. Q: What is the delivery schedule?

A: Deliveries are made one day a week to Tobago contingent on the Ferry Schedule.

7. Q: How can we contact you?

A: You can contact us at (868) 329 4237 or email at info@businesslifelinett.com

8. Q: How would the items be packaged for shipment.

A: The items will be packaged in boxes and secured properly.

9. Q: When the items reach Tobago do we have to come and collect them?

A: No, the Couriers will deliver directly to your door.

10. Q: Can items be sent from Tobago to Trinidad with the couriers?

A: Yes, but the items must be packaged properly. Only non-perishable can be sent with the couriers.

Package Preparation

All packages must be properly prepared for collection and delivery as follows:

1. The package must be securely packaged and sealed in a plastic wrap, box, or paper wrapping.
2. The package must be appropriately labeled with the following information:
 - a. The Sender's name, address, and contact number
 - b. The Receiver's name, address, and contact number
 - c. Fragile packages must be secured in appropriate packaging (box) and labeled indicating that the package is fragile.
3. Packages not appropriately labeled shall not be collected.

NB. If the client only wants to send items to family members but did not order any items from Trinidad, a collection fee of \$50 is required.



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